

Terms and Conditions_ Autumn Vacation Care_ Camperdown Commons and Camperdown Tennis

1. No refund of sessions will be permitted. A swap of days, on a case by case basis, if there is availability may be considered
2. If your child cannot attend, but another child can take their spot, this is permitted, with 2 written days' notice to kids@vacationcare.org.au, with acknowledgement of the change necessary
3. Absences (including sickness) are payable for days booked and sessions cannot be transferred
4. If my child is deemed too sick to attend, it is a requirement that I come and pick them up. Further attendance will require a doctors certificate
5. It is a requirement of enrolment to sign children in/out at the beginning and end of each session. We will not accept responsibility of children not signed in. Children are not permitted to sign themselves in or out
6. If the person who signed the child in is different to who will be collecting the child, prior written correspondence to kids@vacationcare.org.au is required, or the name of the person collecting can be placed in the sign in/out sheet on the day
7. Staff (where applicable) will move children between Camperdown Tennis and Camperdown Commons.
8. Your child is required to bring a hat, water bottle and food each day. Children will not be permitted to be signed in without these items.
9. If your child will be absent from a session, it is a requirement that we are contacted at kids@vacationcare.org.au by 8.30am
10. Aftercare is only available for children booked into full day sessions
11. A late pick up fee will be charged at \$50 per 15 minutes or part thereof. This is relevant for sessions that finish at 5.45pm for children booked into the full day program, and children in the half day sessions
12. In a case of an emergency, because your child has been injured, or is ill, an ambulance will be called
13. No administration of medicine for fevers will be conducted (excluding asthma medication, epipens or a letter from your GP with clear administration instructions)
14. No parents/carers are permitted to stay during the duration of the sessions
15. No photos of other children can be taken by parents. If you would like to take a photo of your child during the drop off or pick up time, just ask one of the staff on the day. We need to make sure we protect the privacy of the other children
16. Photos of children will be taken during the course of our Vacation Care, which may be used for future marketing purposes by ourselves and partners. If you would not like your child to be photographed, an opt-out option will be placed on the daily sign-in sheet. It is required that you 'opt-out' each day if you desire
17. Camperdown Commons and Camperdown Tennis has taken all due process to ensure these sessions occur as advertised. In the unfortunate circumstance where a session may need to be adapted or changed, we reserve the right to facilitate this change with no notice. We will take necessary steps to advice carers as soon as possible.
18. We reserve the right to contact the emergency contact if your child during the session is disruptive, dangerous, or incompatible with the general enjoyment of other

- children. It will be your responsibility to pick up your child, and if there are further sessions booked, a discussion will occur between yourself and the Manager
19. You acknowledge that by your child attending Camperdown Commons and Camperdown Tennis' Vacation Care program, and by signing them into their session, that you also agree to these terms and conditions
 20. Camperdown Tennis and Camperdown Commons reserves the right to amend Terms and Conditions
 21. I authorise staff to apply sunscreen to my child if children ask for assistance
 22. We do not accept responsibility for any children's property brought to the centre. Please ensure all property is labelled. Lost property will be held until three weeks after the programs completion
 23. Information collected by Camperdown Tennis Pty Ltd ATF Camperdown Tennis Unit Trust (Camperdown Tennis) will be used by Camperdown Tennis and Canterbury Hurlstone Park RSL Club Ltd (CHPRSL) in accordance with the CHPRSL Privacy Policy